



CHUCK e. FOCUS

Week 16 – April 20, 2018

CHECK OUT THESE NUMBERS!

**SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR
MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!**

	Restaurant	2017	2018	YOY
1.	Superior, CO #711	\$12,528	\$32,908	162.7%
2.	Leominster, MA #753	\$7,906	\$17,906	126.5%
3.	Muncie, IN #941	\$9,670	\$20,468	111.7%
4.	Albany, NY #520	\$16,019	\$33,056	106.4%
5.	Manchester, MA #472	\$17,655	\$36,026	104.1%
6.	Danvers, MA #478	\$12,042	\$24,552	103.9%
7.	Beaumont, TX #930	\$18,842	\$38,123	102.3%
8.	Columbus, IN #670	\$9,091	\$18,080	98.9%
9.	North Toledo, OH #556	\$14,652	\$28,325	93.3%
10.	Avon, IN #674	\$16,093	\$30,965	92.4%



cast member SPOTLIGHT OF THE WEEK



SOUTHEAST

Meet Marc Gottschalk, Cast Member in restaurant #596 Grand Prairie. Marc has been a super star with Chuck E. Cheese for only one month, but has already made his face known, with the excellent job and determination he has. You will never see Marc around the restaurant empty handed. He is constantly on the move whether it be bussing a table, or running a pizza. All the while interacting with guests to make sure they have everything they need. Marc takes great pride in making others happy, and we are proud to have him on our team!



NORTHEAST

Meet Tyler Moniz, Cast Member in restaurant #751 North Dartmouth. Tyler has been a super star with Chuck E. Cheese for 2 years now and counting! Tyler makes himself be known with his charismatic attitude while working. He's always a team player, trying to go above & beyond for guests and even the cast! Tyler's high spirit is super contagious, you always know you'll be in a great mood while he is around. Tyler never lets a guest leave the tiniest bit unhappy and he takes so much pride in saying "I'm Tyler if you need anything". We love having Tyler on our team!



WESTERN

Meet Joshua Beckman, Cast Member in restaurant #453 Ventura. Joshua has been a super star with Chuck E. Cheese for almost 3 years now, and he is the ultimate cotton candy seller! He is the best team player, willing to help all of his peers. Highly focused on hospitality and suggestive selling, he is very dedicated and hardworking. He attends Buena High School where he is passionate about theatre and is part of school plays and musicals. It is a pleasure to have him be a part of our team!



a&b moments...

I would like to give a big shout out to the party host we had at our son's birthday party last Saturday at the Knoxville, TN location. His name was Kelly. He had such great enthusiasm. He was very helpful. Out of all the other party helpers I saw that day, ours was the best! They are doing parties all day, but he made us feel like ours was the only thing he had to do all day. I felt like he put his whole self into his job. That's pretty awesome! It's very hard to find people that really do their best in their jobs now a days. And his job is not easy at all! The world needs more people like him that take pride in their responsibilities. He really went to the max to make us all feel special.

Southeast Region
Knoxville, TN #055
RVP Bill Eich
AD Jim Hamblen
GM Stephen Riggs
Cast Member Kelly

I wanted to praise an employee named Dominic, he works at the store on Hilcrest in Thousand Oaks. He did a few things to make my son's visit special. I didn't know how or who I can give him kudos but he deserves some kind of recognition. He gave my son a balloon, he helped right away when games ran out of tickets, he helped track down my aunt's cane that was lost, and I could tell he was a Chuck E. for a girls birthday, he was more interactive with the kids and upbeat. Dominic was just a great guy, so nice, upbeat, and a great assent to your store. I hope this gets to him and his Manager, someone who really cares. Thank you!

Western Region
Thousand Oaks, CA #320
RVP Jim Brawley
AD Steve Charlebois
SR. GM Claudia Rivas
Cast Member Dominic

Today we had a birthday party for my son's 2nd birthday at Chuck E. Cheese's in Toledo, OH. And my host was Caleb. He was AMAZING! He made sure the party stayed flowing, anything I asked for, he was on it! He made me and my entire party feel that we were his family. I'm so touched because he went out of his way to make us feel like it was his 1st and only time to shine. He was the most energetic, enthusiastic, uplifting, motivated human being. I'm so pleased with my service at Chuck E. Cheese's that I was not ok with just doing the survey, I wanted to make sure that this young man Caleb in Toledo was mentioned and known about his dedication to his job. Thank you so much for being a company that I can really rely on.

Northeast Region
North Toledo, OH #556
RVP Chris Kelly
DM Ali Elali
GM Shannon Lovette
Cast Member Caleb

anniversaries

20+ YEARS

20 YEARS
Heather Willanger
Cast Member ~ 306

15 YEARS

Heidi Christianson ~ 320
Michael Jackson ~ 681

5 YEARS

Margaret Peoples ~ 557
Dave Vernon ~ 647
Sandra Guzman ~ 788
Jorge Luna ~ 850
Shawna Owan ~ 951

The results are in!

**Congratulations to the following Teams on their winnings in the
Dippin Dots Sales Contest!**

**The following restaurants have won a
\$150 Gift Certificate for a team party!**



1. Houston Meadows, TX	571
2. Bell, CA	446
3. Laredo, TX	569
4. New Hartford, NY	646
5. Louisville, KY	111
6. Kendall, FL	438
7. Brownsville, TX	853
8. Windsor, ON	831
9. Lake Jackson, TX	576
10. Hialeah, FL	424
11. N. McAllen, TX	863
12. Hickory, NC	382
13. Greeley, CO	702
14. Edina, MN	797
15. Charlotte, NC	064
16. Stuart, FL	690
17. Jacksonville, FL	066
18. Miami, FL	725
19. Winchester, VA	119
20. N. Miami, FL	435
21. Monroeville, PA	537
22. Tampa Carrollwood	430
23. Rohnert Park, CA	399
24. St. Petersburg, FL	460
25. Harlingen, TX	864

26. Pembroke Pines, FL	433
27. Altoona, PA	449
28. San Jose, CA	404
29. Newark, CA	321
30. North Richland Hills, TX	579
31. Arlington Heights, IL	688
32. Mentor, OH	743
33. Clearwater, FL	436
34. Lynnwood, WA	624
35. OKC Towne South, OK	888
36. Charleston, WV	628
37. Pasadena, CA	324
38. Yuma, AZ	620
39. Ocala, FL	780
40. Weslaco, TX	862
41. El Paso, TX	866
42. Mira Mesa, CA	443
43. Thousand Oaks, CA	320
44. Visalia, CA	043
45. East El Paso, TX	852
46. Northridge, CA	451
47. Tacoma, WA	626
48. Mt. Juliet, TN	672
49. Greece, NY	839
50. Escondido, CA	788

**The following restaurants have
won a \$100 Gift Certificate for
a team party!**

1. Leominster, MA	753
2. McAllen, TX	588
3. Granada Hills, CA	429
4. Darien, IL	685
5. Lawton, OK	890
6. Bronx, NY	641
7. Grand Prairie, TX	596
8. Kent, WA	306
9. Charlotte Albermarle, NC	039
10. Rochester Hills, MI	085
11. Burlington, WA	338
12. Orlando Spring Oaks, FL	681
13. Methuen, MA	752
14. Lowell, MA	457
15. Bel Air, MD	502

**The following top 10 Restaurant GMs
have earned a \$300 gift certificate!**

1. Wasif Shah	571
2. Octavio Castaneda	446
3. Ana Barrera	569
4. Joseph Charlette	646
5. Ryan Duncan	111
6. Jorge Rodriguez	438
7. Connie Walker	853
8. Nicole Wilson	831
9. Brittany Perez	576
10. Diego Perez	424

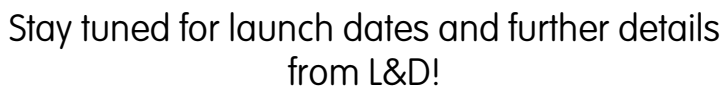
**The following Management teams have
won Sales Contest Champion Shirts!**

1. Houston Meadows, TX	571
2. Bell, CA	446
3. Laredo, TX	569
4. New Hartford, NY	646
5. Louisville, KY	111



Chuck E. Cheese's way of communicating is about to change – for the better!

- ✓ No more clogged email boxes
- ✓ No more multiple emails on the same subject
- ✓ No more **EMAIL FORWARDING!**



PIE CHARTS, SHELF LIFE POSTERS, and UPDATES - OH MY!

They are headed your way this coming week!
Keep your eyes open for a new and updated

Pie Chart AND Shelf life poster!

Pie Charts will be arriving Via Fed Ex
Shelf Life Posters will be arriving from Office Depot
Via UPS

If you do not receive either of these items by **NEXT MONDAY April 30th**, please contact your Regional L&D Manager at learning@cecentertainment.com



RISK management

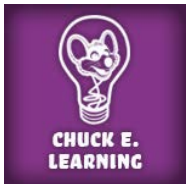
**Attention Kitchen AOI Managers:
When was the last time you had
your Cast demonstrate proper
hand washing procedures?**

TIP OF THE WEEK:

Wash your hands frequently!

- Use soap and warm water
- Wash for at least 20 seconds, or sing "Happy Birthday" twice!

[illegible]



DISTRICT manager OF THE QUARTER

Congratulations to the following District Managers/Area Directors on their outstanding performance in 1st Quarter!



Patty Cedillo ~ Western Region



Adam Shafran ~ Northeast Region



Jim Hamblen ~ Southeast Region



FACILITIES WEEKLY TIP

Making sure you pick the correct vendor can help prevent delays in getting your request dispatched and a tech to your restaurant. You can also see the vendor's contact information if you want to reach them directly to get an ETA or ask a question.

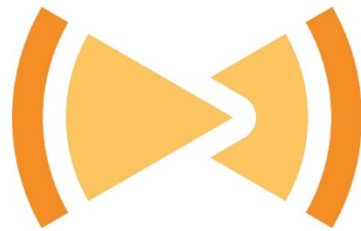
If you choose CEC Facilities as the vendor and it is an **emergency** notify your Facility Manager.

Preferred Provider

Alternative Providers



GET MORE IN 2018



146,150 verified sign ups!

Where do YOU stand in the More Cheese Rewards Contest?

1. Abilene, TX #582
2. Orlando Spring Oaks, FL #681
3. Phoenix, AZ #621
4. Altoona, PA #449
5. Potomac Mills, VA #071

Contest Runs through the end of April, you still have time to snag some of the cool swag!



CHUCK E. CHEESE'S



HOT JOBS

General Manager

108 ~ Redwood City, CA	616 ~ Buford, GA
322 ~ Dublin, CA	349 ~ Batavia, IL
355 ~ Valencia, CA	687 ~ Riverpoint, IL
379 ~ Concord, CA	646 ~ New Hartford, NY
404 ~ San Jose Kooser, CA	555 ~ Dayton, OH
405 ~ La Mesa, CA	737 ~ Columbus, OH
414 ~ Murrieta, CA	660 ~ Portland, OR
429 ~ Granada Hills, CA	537 ~ Monroeville, PA
765 ~ Lemon Grove, CA	860 ~ Sioux Falls, SD
759 ~ Dover, DE	970 ~ Memphis, TN
954 ~ Wilmington, DE	580 ~ Valley View, TX
117 ~ Kennesaw, GA	338 ~ Burlington, WA
611 ~ Norcross, GA	

Tech Manager

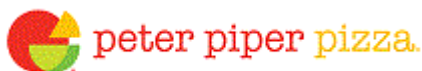
108 ~ Redwood City, CA	467 ~ E. Hartford, CT	967 ~ Columbia, SC
321 ~ Newark, CA	613 ~ Douglasville, GA	970 ~ Memphis, TN
324 ~ Pasadena, CA	073 ~ Matteson, IL	035 ~ Lewisville, TX
363 ~ Hayward, CA	341 ~ Kokomo, IN	595 ~ Ft. Worth Hulen, TX
410 ~ Sacramento, CA	770 ~ Frederick, MD	850 ~ West El Paso, TX
413 ~ Covina, CA	753 ~ Leominster, MA	863 ~ N. McAllen, TX
418 ~ Sun Valley, CA	525 ~ E. Hanover, NJ	928 ~ Midland, TX
465 ~ Torrance, CA	516 ~ Hamburg, NY	056 ~ Richmond, VA
784 ~ Vista, CA	840 ~ Amherst, NY	652 ~ Richmond, VA
	557 ~ Columbus, OH	

District Management Positions

District Manager

Based in New Jersey area

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager

Peoria, AZ #1217
Mesquite, TX #1273

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions